

DRNA Tour Operator Verification Checklist

Fajardo Bioluminescent Bay Boat Tour — 2026 Edition

Print this checklist and use it when comparing tour operators. Check ✓ each item before booking.

Section 1: Regulatory Compliance (Must-Have)

No	Verification Point	Yes	No	Notes
1	Operator displays valid DRNA permit number (format: DRNA-YYYY-BIO-XXX)	<input type="checkbox"/>	<input type="checkbox"/>	_____ _____
2	Vessel holds current US Coast Guard certification for passenger transport	<input type="checkbox"/>	<input type="checkbox"/>	_____ _____
3	Guide holds DRNA-certified naturalist credential + minimum 200 hours bio bay experience	<input type="checkbox"/>	<input type="checkbox"/>	_____ _____
4	Operator is registered with Puerto Rico Tourism Company	<input type="checkbox"/>	<input type="checkbox"/>	_____ _____

	(registration # visible)			
5	Cancellation policy explicitly ties refunds to DRNA plankton monitoring data	<input type="checkbox"/>	<input type="checkbox"/>	_____

Section 2: Accessibility & Inclusivity

No	Verification Point	Yes	No	N/A	Notes
6	Wheelchair-accessible boarding ramp or lift available on vessel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
7	Staff trained in mobility assistance protocols (ask for certification)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
8	Service animals permitted with advance notice (per ADA compliance)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

9	Vessel has non-slip flooring and handrails for stability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
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Section 3: Value & Transparency

No	Verification Point	Details to Record
10	Price breakdown: Base price \$___ + taxes \$___ + fees \$___ = Total \$___	_____
11	Group size cap: Maximum ___ passengers (optimal: 8-10 for boat tours)	_____
12	Visibility guarantee: Reschedule/refund if DRNA probability < ___%	_____

Red Flags — Do NOT Book If:

- Permit number is not displayed on website or provided upon request
- Group size exceeds 12 passengers for boat tours (DRNA guideline violation)
- No mention of USCG certification or vessel safety inspection
- Cancellation policy requires 72+ hours notice regardless of visibility conditions
- Guide credentials described as "passionate local" without DRNA certification

Pre-Booking Verification Script

Use these exact questions when contacting operators:

1. "Can you provide your DRNA permit number for Laguna Grande operations?"
2. "Is your vessel US Coast Guard-certified for passenger transport?"
3. "What is your maximum group size for boat tours, and how do you ensure optimal viewing?"

4. "Do you offer wheelchair-accessible boarding, and what assistance is available?"
5. "If DRNA plankton monitoring shows visibility probability below 70%, what is your reschedule/refund policy?"

Record answers here:

Final Decision Matrix

Operator Name	Regulatory Score (0-5)	Accessibility Score (0-4)	Value Score (0-3)	Total (0-12)	Book?
_____	___ / 5	___ / 4	___ / 3	___ / 12	<input type="checkbox"/> Yes <input type="checkbox"/> No
_____	___ / 5	___ / 4	___ / 3	___ / 12	<input type="checkbox"/> Yes <input type="checkbox"/> No
_____	___ / 5	___ / 4	___ / 3	___ / 12	<input type="checkbox"/> Yes <input type="checkbox"/> No

Scoring: Give 1 point for each "Yes" in Sections 1-3. Highest total = best verified option.

Post-Tour Feedback (Optional)

Help future travelers by noting:

- Actual group size experienced: _____
- Guide knowledge rating (1-5): _____
- Visibility matched DRNA forecast? Yes No
- Accessibility accommodations met expectations? Yes No N/A

Share feedback with: [DRNA Public Portal] | [Puerto Rico Tourism Board]